

## **Group Quality Assurance Policy Statement**

TEXO believes that excellence can only be achieved through the pursuit of Continuous Improvement. This quest for improvement does not just lie in the development of our product, but also in the way that we develop relationships with Clients and Suppliers to deliver the Solutions within our portfolio. It is by fostering this environment of Self Awareness and Improvement that we strive to understand what a quality product and delivery looks and feels like, thus ensuring that we aim to achieve the highest possible standards throughout.

TEXO and divisions are fully committed to comply with applicable legal requirements, and with other requirements to which they subscribe, that relates to its Quality commitments. This is achieved through implementation of our management system, documented and maintained in accordance with ISO 9001:2015

TEXO recognise their responsibility to ensure that their personnel (and External Providers) responsible for carrying out these activities do so with the highest degree of professional integrity and technical competence. Further, TEXO will ensure that those personnel carrying these activities have:

- Sound technical and vocational training.
- Satisfactory knowledge of the requirements of any activities they may carry out.
- Adequate experience of such operations.
- Suitable instruction, information and training on the operation of the Company's Management systems in relation to their roles and responsibilities to support their activities.

To underpin and support these processes an Integrated Management System has been developed and implemented that is comprised of Policies, Manuals and Procedures, Forms and electronic data.

In pursuit of this policy, annual SMART objectives will be set and communicated to all employees, against which we will continually monitor our performance.

Everyone within the organisation is required to co-operate fully in the implementation of this policy and in all measures put in place by the Company in order to achieve this policy.

To achieve the commitment, support and involvement of all our personnel and those of our subcontractors, TEXO will actively foster a culture of continual improvement with an open and honest communications at all times in line with our Core Values.



Chris Smith **Group Managing Director**